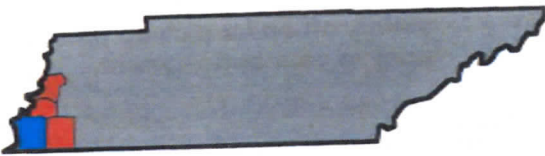


The Delta Human Resource Agency staff is committed to serve those in need in our county areas of Tipton, Lauderdale, Fayette, and Rural Shelby.

We take pride in the fact that Delta is providing opportunities for people to make positive changes in their lives. We consider the fulfillment of our daily activities not only a duty but also a much welcome chance to serve. This agency through its many programs, is constantly making an impact upon the lives of people from all walks of life.



Fare Rates:

- Resident County (Round Trip).....\$5
- Out of County (Per county line 1- way)....\$3.50
- Shelby & Madison County (Flat rate).....\$14
- Each additional stop (in county).....\$.75



Office locations:

Central Office
915 Hwy 51 S.
Covington, TN 38019

Lauderdale County Office
198 S. Washington St.
Ripley, TN 38063

Fayette County
75 Clay Street
Oakland, TN 38060



“DELTA ON THE MOVE”

Delta Human Resource Agency

Rural Public Transportation Program



Serving Tipton, Lauderdale, Fayette and Rural Shelby Counties

It's Easy to Ride the Delta

General Guidelines for Riding:

- No income guideline to meet! If you need a ride to go to the doctor, dialysis, bank, pharmacy, grocery store, or any other place you only need to call to make a reservation:

1-888-477-5226

- Reservations for in county and out of county trips need to be made 3 days before your appointment date.
- When making reservations, we must know the physical address for each place you will be going for that day. No additional stops can be made at the last minute due to our schedules.
- If you have TennCare you must call TennCare for approval to ride to medical appointments only. You can call Delta for the number.
- Plan to be ready 1 hour prior to your appointment for in county trips.

Transportation van...just pick

- If planning an out of county trip, please call back the day before your appointment after 3:00 p.m. for a estimated pickup time.
- Drivers can only wait 5 minutes for a passenger due to our scheduling.
- Seat belts must be fastened at all times while the vehicle is in motion.
- No eating, drinking or use of tobacco products are allowed on vans.

Delta HRA Transportation offers wheelchair service.

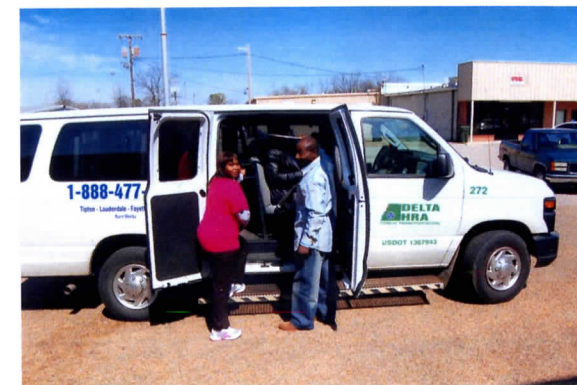
Wheel chairs must be properly secured and must meet the ADA definition of common wheelchair.



up the phone and call us!

Customers also have responsibilities when using public transportation, and should:

- Tell the drivers if they need help and explain the assistance that is needed.
- Know their destination
- Pay their fare and the fare for the companion, if applicable.



Access to Jobs

Do you have trouble getting a way to and from work due to lack of transportation?

If so, please call us at 901-475-1460 to see if you will be income eligible for this program.